



PROVISION OF TELECOMMUNICATION SERVICES CONTRACT

INTERNET UNION S.A.

with its registered office: ul. Złotnicka 28, 54-029 Wrocław operating based on an entry in the register telecommunications entrepreneurs under number 9610, registered in the District Court for Wrocławia-Fabryczna in Wrocław, VI Commercial Department under KRS number: 0000388937, with share capital PLN 1,081,000.00 paid in full, NIP: 8943024998, REGON: 021547015 represented by Paweł Dobosz - President of the Management Board, hereinafter referred to as MOICO

and _____ hereinafter referred to as the Subscriber.

NAME	SURNAME
ADDRESS	INSTALLATION ADDRESS
PESEL	IDENTIFICATION DOCUMENT
CONTACT PHONE 1	CONTACT PHONE 2
E-MAIL	PASSWORD
CONTRACT NUMBER	DATE OF CONTRACT CONCLUSION
CONTRACT DURATION	NOTICE PERIOD
CONTRACT DURATION	BILLING START
BANK ACCOUNT NUMBER	

§ 1 SUBJECT OF THE AGREEMENT

1. The subject of this agreement is the provision of the following services to the Subscriber telecommunication services offered by Moico by the Regulations for the provision of services and the Price List - of services, hereinafter referred to as the Regulations and the Price List.

2. The Subscriber has the right to place orders for tariff packages and additional service options by sending an SMS or an e-mail to the following address: enjoy@moico.pl; Reception of order, by the rules applicable under the Regulations for the provision of services, for a package or additional options, will be each time confirmed by Moico electronically.

3. Telecommunications Services, Subscriber's Tariff.

SERVICE NAME	SERVICE PARAMETERS	SUBSCRIPTION
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§ 2 PROCEDURE AND CONDITIONS FOR CHANGING THE AGREEMENT AND THE CONDITIONS OF ITS RENEWAL

1. The contract may be changed by agreement of the Parties drawn up under pain of pain invalidity in the form of a written annexe.

2. If notified by the Subscriber no later than 30 days before the expiry date of this agreement, in writing or via e-mail, the will to extend the of this agreement for an indefinite or definite period, this agreement after its expiry is transformed into a contract concluded for an indefinite period or its period is extended for a further specified period if Moico confirms to the Subscriber in the same form that agrees to such extension. In the event of a change in the terms on which the contract would be effective after extension, the extension may only take place as an annexe contained in the preceding paragraph.

§ 3 OBLIGATION OF THE PARTIES

1. The Subscriber undertakes to regularly pay monthly subscription fees for the services provided services in advance by the 22nd of each month for the following month to Moico's bank account about number:

2. Moico publishes the Regulations on its website www.moico.pl/download/regulamin services and price list.

3. Moico undertakes to provide the services subject to this agreement with due care.

4. Moico undertakes to comply with the provisions of the Regulations for the provision of services, constituting- it is attached as an annexe to this agreement, which includes, among other things, the following conditions: the scope of publicly available telecommunications services provided, with an indication of the elements making up the subscription fee; service quality data; scope of service; the method and date of termination of the contract; scope of liability for non-performance or non-performance the life of the contract, the amount of compensation as well as the rules and dates of its payment; rules, mode and deadlines for submitting and processing complaints; information on friendly ways of resolving dispute resolution; how to obtain information on the current price list of services and the costs of maintenance services those.

5. The Subscriber undertakes to comply with the provisions of this agreement and the Terms and Conditions of services, and the price list.

6. Moico guarantees the removal of the defect within 24 hours from its notification by telephone to the number emergency phone number 600 600 101. The emergency phone number is answered from Monday to Friday from 9 a.m. to 5 p.m., on Saturdays from 9 a.m. to 1 p.m. by e-mail to enjoy@moico.pl.

§ 4 CONNECTION OF THE SUBSCRIBER

1. The Subscriber declares that he/she has a legal title to the Premises to the extent necessary for installing the connection to ensure the provision of telecommunications services by Moico.
2. The Subscriber consents to installing a telecommunications connection in the Premises and its execution of technological hole and installing a surface-mounted (or flush-mounted) socket.
3. Additional works on the Premises (such as the installation of sockets in another or several rooms) may remain made under a separate agreement.
4. Installation of a telecommunications connection, launching services and assigning one IP number for the computer (or router), the Subscriber confirms by signing this agreement.

§ 5 FINAL PROVISIONS

1. The Subscriber declares that he has read the Price List and the Regulations for the provision of services he has received and fully accepts the change of the Price List and the Regulations for the provision of services to the extent not affecting the terms of this agreement do not require an amendment to this agreement.
2. The Subscriber's data provided in this agreement will be processed by MOICO by applicable law, including by the provisions of the Personal Data Protection Act for statutory purposes, for the provision of telecommunications services and related needs with the provision of these services, i.e. in connection with the provision of information about new offers and services and products, with the consent of the Subscriber expressed in writing.
3. Personal data may be transferred to authorised bodies and, if necessary, lawyers and institutions dealing with recovering receivables arising from non-payment bills.
4. The Subscriber has the right to inspect and correct their data. In the cases listed in Art. 23 sec. 1 points 4 and 5 of the Personal Data Protection Act The Subscriber has the right to submit a written, substantiated request to stop processing the transfer of your data and the right to object to data processing for marketing purposes.
5. Sending materials to the Subscriber by MOICO from entities cooperating with MOICO promotional and other information is made based on the Subscriber's written consent.
6. Moico informs the Subscriber that for billing for telephone services and interconnection settlements, transmission data will be processed, including, e.g. number details- from the called and calling user, type and duration of the connection and data on the quality of the connection. The above data will be processed during the term of the Agreement and after its completion during the period of pursuing claims, no later than until the statute of limitations or performance of tasks provided for by law.
7. Moico informs the Subscriber that in the event of debt, it may launch a reminder service of an increase in debt, or there may be a limitation or suspension of telecommunications services which does not result in charging subscription fees.
8. In the event of termination of this agreement, installation fees are non-refundable.
9. The Subscriber agrees to receive an invoice in electronic form (electronic image invoices).

10. The Subscriber consents to the provision of information by Moico via e-mail. The method of communication expressed above is equivalent in writing by applicable regulations.

11. Moico provides the Subscriber access to the Billing Status at www.moico.pl/kontakt.

12. The agreement also applies in the event of a takeover by the legal successor of Moico in any mode and legal form. In such a case, the Agreement will bind the parties without needing its changes. The legal successor enters into the rights and obligations arising from this Agreement in writing without informing the Subscriber of the new company name and its identification data. The subscriber agrees to continue services under the contract by the legal successor and continuation – by the Contract – its obligations.

13. Moico grants the Subscriber concluding this Agreement a discount, the amount of which is the product of the months, the promotion period, and the difference between the price of the services in the case of concluding the Agreement and the amount which the Subscriber would be obliged to pay if he used the service based on An agreement concluded for an indefinite period without promotion, increased by the discount allocated for the fee activation and installation.

14. The court with territorial jurisdiction to settle disputes between the Parties will be the court of common law appropriate for the consumer's place of residence.

15. The agreement was drawn up in two identical copies, one for each party.

16. Internet Union S.A. informs that the administrator of your data is Internet Union ARE. with its registered office in Wrocław (54-029) at ul. Złotnicka 28. Personal data you provide will be processed by Internet Union S.A. for purposes related to the conclusion and performance of the contract provision of telecommunications services or on the based consent - into a joke. 6 sec. 1 lit. A and art. 9 sec. 2 lit. a Regulation of the European Parliament and the Council (EU) 2016/679 of April 27, 2016, on the protection of natural persons concerning the processing of personal data and on the free movement of such data, and repealing the Directive 95/46/EC (General Data Protection Regulation). Personal data may be disclosed to employees com or co-workers of the data controller, as well as entities supporting him on the principle of outsourced services and by the concluded entrustment agreements. In this case, personal data are transferred only to duly authorised persons obliged to keep secrecy - only to perform your contract, to whom the processing was entrusted in writing personal data, and who is responsible for violating the processing rules.

17. Your data will be processed for the time necessary for a proper performance contract. You have the right to request access to personal data concerning you, the right to rectify, delete or limit processing, as a weight to submit an objection to processing and the right to transfer data. Available at any time, you can object to processing your data, processed for and based on the above. We will stop processing your data for these purposes unless we can demonstrate that there are compelling legitimate grounds that override concerning your interests, rights and freedoms, or your data will be necessary for us to implement an employment contract or possible determination or pursuit of claims.

18. You may withdraw your consent at any time. Withdrawal of consent does not affect the lawfulness of the processing, which was made on the basis expressed by your consent before its withdrawal. You also have the right to complain to the authority supervisory board.



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Providing data is voluntary, however. However necessary to conclude and perform the required contract means that the refusal to provide them may make it difficult or impossible to perform the contract provision of telecommunications services.

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MOICO

SUBSCRIBER